



Quality Operations Technical Assistance Workgroup Meeting Agenda
Wednesday, June 19, 2019
Second Floor Training Room
9:30 a.m. – 11:00 a.m.

- | | | |
|------|---|----------------------|
| I. | Announcements | T. Greason |
| II. | Substance Use Disorder (SUD) Provider Update <ul style="list-style-type: none">○ Outpatient Service Billing | S. Smith |
| III. | 1 st Quarter Provider Clinical Case Record Self-Monitoring <ul style="list-style-type: none">○ Importance of Completing Reviews – Self Monitoring○ Overview/Summary | T. Greason/S. Smith |
| IV. | 2 nd Quarter Provider Clinical Case Record Self-Monitoring <ul style="list-style-type: none">○ Due July 1, 2019 | S. Smith |
| V. | Michigan Mission Based Performance Indicator <ul style="list-style-type: none">○ Reporting Overview<ul style="list-style-type: none">i. Quarter 1 (HSAG)ii. Quarter 2 (MDHHS)<ul style="list-style-type: none">1. Due to MDHHS June 25, 2019 | T. Greason/J. Zellar |
| VI. | Quality Assurance Performance Improvement Program (QAPIP) <ul style="list-style-type: none">○ Fiscal Year 2019-2021 | A. Siebert |

Mission:

We are a safety net organization that provides access to a full array of services and supports to empower persons within the Detroit Wayne County behavioral health system.

Vision:

To be recognized as a national leader that improves the behavioral and overall health status of the people in our community.

Values:

We are a person centered, family and community focused organization.

We are an outcome, data driven and evidence-based organization.

We respect the dignity and diversity of individuals, providers, staff and communities.

We are culturally sensitive and competent.

We are fiscally responsible and accountable with the highest standards of integrity.

We achieve our mission and vision through partnerships and collaboration.



VII. Critical/Sentinel Event Module Updates

S. McClore/J. Zellar

VIII. Policy Review

- o Customer Service
 - i. Peer Services
 - ii. Recovery
 - iii. Dreams Come True Fund

D. Colter

Next Meeting Scheduled for Wednesday July 17, 2019

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