



Detroit Wayne Mental Health Authority

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September 21, 2018

Detroit Wayne Mental Health Authority Phasing Out of MCPNs

Re: Inpatient/Crisis Residential/ Partial Hospital Authorizations –NEW INFORMATION FOR UTILIZATION REVIEW PROCESS

Please consider this communication as one of many as the Detroit Wayne Mental Health Authority (DWMHA) moves toward phasing out the Managers of Comprehensive Provider Networks (MCPNs) as it undergoes a System Transformation of moving away from being a “funder of care” to a “manager of care.”

As of 10/1/18, DWMHA will assume all duties that are now being performed by Integrated Care Alliance (ICA), CareLink and ConsumerLink. The MCPN functions for Community Living Services (CLS) will stay intact until December 31, 2018. The information below does not apply to CLS at this time.

Related to Inpatient/Crisis Residential/ Partial Hospital Authorizations:

The current initial authorization process will remain in effect. The Crisis Service Vendor, COPE, as well as the three Children Crisis Screening Entities (New Oakland Child and Adolescent Family Center, The Guidance Center, and The Children’s Center) will continue to provide the screening for admission as well as the initial authorization when warranted.

Effective September 24, 2018, DWMHA will assume the continued stay reviews, authorization functions and claims payment for any **NEW admission**. For individuals admitted **prior to September 24, 2018**, the MCPNs will be responsible for conducting continued stay reviews, issuing authorizations, and paying claims until the end of their contract period on 9/30/2018; DWMHA will then assume the continued stay reviews, authorizations, and claim payment effective October 1, 2018.

Examples:

Admission on or after 9/24/18 – DWMHA

Admission prior to 9/24/18 with a discharge on or before 9/30/18 – MCPNs

Admission prior to 9/24/18 with a discharge after 10/1/18 – MCPNs authorize and pay until 9/30/18; DWMHA authorizes and pays 10/1/18 and so on. In this example, the provider has to split the claim submission between the MCPN and DWMHA. Additionally, providers will need to contact DWMHA to request an authorization for inpatient days extending past 9/30/18.

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DWMHA UM Review Staff will be assigned by Hospital and each staff will follow a member's stay from admission to discharge. The Review Staff can be reached by contacting the DWMHA UM Call Center at **313-344-9035** and making the appropriate selection.

Concerns or issues can be forwarded to Sherri Ruza at 313-344-9099 ext. 3030.

DWMHA is working hard to ensure a seamless coordination of care during this transition. In the coming weeks there will be many more details released as to the specific process and procedures concerning placements and referrals for adults and children needing emergency placements.

In an effort to keep all of our stakeholders up to date on the latest changes, all information will be posted on our website, www.dwmha.com, click on the yellow System Transformation button.

DWMHA Management