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Owner: *Crystal Palmer: Director, Children's Initiatives*
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References:

PROMOTING & SUPPORTING MINORS with SERIOUS EMOTIONAL DISTURBANCES REMAINING in their HOME, SCHOOL and COMMUNITIES

POLICY

It is the policy of Detroit Wayne Mental Health Authority (DWMHA) to promote and support minors to live in their home and community with their families in order to achieve improved functioning in their homes, schools and communities.

PURPOSE

The purpose of this policy is to provide direction to contractors and subcontractors that provide direct services which support and promote the best interest of the minor receiving services.

APPLICATION

1. The following groups are required to implement and adhere to this policy: DWMHA Board, DWMHA Staff, Contractual Staff, Access Center, MCPN Staff, Network Providers, Crisis services vendor, Credentialing Verification Organization (CVO)
2. This policy serves the following populations: Adults, Children, I/DD, SMI/SEI, SED,SUD, Autism
3. This policy impacts the following **contracts/service lines**: MI-HEALTH LINK, Medicaid.SUD, Autism, Grants, General Fund

KEYWORDS

1. Affiliate
2. Case Record
3. Contracted County Department
4. Contractor
5. Ecosystem
6. Family-Centered and Youth Guided

7. Family Member
8. Individual Plan of Service/Person-Centered Planning
9. Managers of Comprehensive Provider Networks (MCPN)
10. Minor
11. Serious Emotional Disturbances
12. Service Provider
13. System of Care
14. Youth Guided

STANDARDS

1. Responsibility of the Authority:

- a. To promote practices that use a strength-based ecological orientation that emphasizes the assets, coping skills and unique history of a minor child and family members, as well as noting developmental problems, unmet needs and caregiver limitations.
- b. To provide leadership to system of care efforts that support a mental health service system for children that is responsive to the unique and complex needs of children who are served by and across multiple child service entities.
- c. To provide the philosophical framework for outreach efforts and services for minors and families that considers the support for the larger ecosystem.
- d. To ensure uniform access throughout the Authority's network for increased coordination among systems that influences the everyday lives of minors and their family members.
- e. To ensure that policies are developed to guide services and programs for minors and families that are family-focused, strength-based and encourage and support efforts to provide the least restrictive environment so that minors remain in the home, school and community.
- f. To ensure the inclusion of youth and family voice and involvement in the design and implementation of the service system, including specific emphasis on the voice of fathers/ male caregivers.
- g. To ensure that person and family-centered planning is active and evident in each minor's Individual Plan of Service involving the child and family in every aspect of the minor's treatment program. The plan must be developmentally appropriate to ensure that treatment is delivered in the most normative environment as clinically appropriate.
- h. To engage public entities in the partnerships and collaborative activities that promotes a quality and responsive system of care for children.

2. Responsibility of the Contractor:

- a. Contractors shall ensure that adherence to this policy, including development, implementation and monitoring of any policies and procedures relevant to this policy, is carried out with regard to the cultural, ethnic, gender and community values of the minors and families.
- b. Contractors shall ensure that person and family-centered planning is active and evident in each minor's Individual Plan of Service involving the child and family in every aspect of the minor's treatment program. The plan must be developmentally appropriate to ensure that treatment is

- delivered in the most normative environment as clinically appropriate.
- c. Contractors shall collaborate with systems that are likely to affect the lives of minors and their families with an effort toward influencing an outcome that supports minors living with their families, including ensuring that the coordination of services and programs occurs within the community to better support improved functioning in the home, school and community of the minors.
 - d. Contractors shall demonstrate and document activities that engage families in collaborative partnerships and community support systems, including specific emphasis on the voice of fathers/ male caregivers, so services are sufficiently comprehensive to support minors living with their families and support improved functioning in their home, school and community.
 - e. Contractors shall develop, administer, provide and coordinate services which are family focused within the context of the person and family centered planning model.
 - f. Contractors will ensure that the services and supports are provided within the framework of and in support of the System of Care to support ongoing development and sustainability.
 - a. Services and supports must be:
 - i. Family driven and youth guided, with the needs of the child and family determining the types and mixes of services and supports provided.
 - ii. Community based, with the focus of services as well as system management resting within a supportive and adaptive infrastructure of structures, processes, and relationships
 - iii. Culturally and linguistically competent, with agencies, programs, and services that reflect the cultural, racial, ethnic and linguistic differences of the populations they serve to facilitate access to and utilization of appropriate service supports and eliminate disparities in care.

QUALITY ASSURANCE/IMPROVEMENT

DWMHA shall review and monitor contractor adherence to this policy as one element in its network management program, and as one element of the QAPIP Goals and Objectives.

The quality improvement programs of MCPNs, their subcontractors, and direct contractors must include measures for both the monitoring of and the continuous improvement of the programs or processes described in this policy.

COMPLIANCE WITH ALL APPLICABLE LAWS

DWMHA staff, MCPNs, contractors, and subcontractors are bound by all applicable local, state and federal laws, rules, regulations and policies, all federal waiver requirements, state and county contractual requirements, policies, and administrative directives, as amended.

LEGAL AUTHORITY

1. Michigan Mental Health Code, P.A. 258 of 1974, as amended.
2. Report of the Surgeon General's Conference on Children's Mental Health, A National Action Agenda, U.S. Department of Health and Human Services., January 3, 2001.
3. MDCH Family Driven-Youth Guide Policy (12/14/2010)
4. Stroul, B.A. & Friedman, R.M. (1986) A System of Care for Children and Youth with Severe Emotional

Disturbances. (Revised Edition). Washington, D.C.: Georgetown University Child Development Center. CASSP Technical Assistance Center.

5. Authority policies: (Refer to the most recent version of the policy.):
 - a. Coordination of Care
 - b. Individual Plan of Service/Person-Centered Planning
 - c. Children's Diagnostic Treatment Service Program
 - d. Wraparound
 - e. Infant Mental Health
 - f. Parent Management Training Oregon Model
 - g. Respite

RELATED POLICIES

RELATED DEPARTMENTS

1. Administration
2. Claims Management
3. Clinical Practice Improvement
4. Compliance
5. Customer Service
6. Information Technology
7. Integrated Health Care
8. Managed Care Operations
9. Quality Improvement
10. Recipient Rights
11. Substance Use Disorders
12. Utilization Management

CLINICAL POLICY

YES

INTERNAL/EXTERNAL POLICY

EXTERNAL

Attachments:

No Attachments

