



Detroit Wayne Mental Health Authority

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May 8, 2019

Re: System Transformation/Community Living Services MCPN Contract Information

Dear CLS Member:

As of July 1, 2019, the Detroit Wayne Mental Health Authority (DWMHA) will be doing business directly with the majority of CLS Providers. This is being done in an effort to streamline and standardize care and services across the network. This means that CLS will no longer be a Manager of Comprehensive Provider Network (MCPN) but rather continue to be a Service Provider. **During this transition, your services will not be interrupted.** You will still have your same Provider, clinician, supports coordinator, etc. DWMHA and CLS will continue to work closely to ensure a smooth transition.

During the coming months, several meetings will take place to allow people we serve, family, allies, providers and all other stakeholders, an opportunity to ask questions about this System Transformation. Communication on when and where the meetings will be held will be sent out soon.

We realize these are changing times and understand we must remain vigilant in providing and protecting the people we serve every day. If you have further questions, please visit our website (www.dwmha.com) and click on the yellow "System Transformation" button where you can ask questions.

Should you have additional questions, please see below:

DWMHA Customer Service	888-490-9698 or 313-833-3232
DWMHA Access Center Helpline	800-241-4949
CLS Information, Robb Drzewicki	734-467-7600 or publicrelations@comlivserv.com

Sincerely,

DWMHA Management

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