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**TO: All Detroit Wayne Mental Health Authority MCPNs and Providers**

**FROM: Mary Allix, Director of Quality Improvement**

**RE: Michigan Department of Health and Human Services  
CHAMPS System Outage**

**DATE: December 6, 2017**

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#### TYPICAL PROVIDERS

**Typical providers: Professional health care providers that provide health care services to beneficiaries. Typical providers must meet education and state licensure requirements and have assigned National Provider Identifiers (NPIs). Examples of typical provider types include, *but are not limited to*: physicians, physician assistants, certified nurse practitioners, nurses, social workers, psychologist, licensed professional counselors, dentists and chiropractors.**

**Please be advised of the following, you must complete your enrollment in the CHAMPS system on or before December 21, 2017.** Due to scheduled year-end maintenance and system upgrade activities, CHAMPS Provider Enrollment Screens will be view only starting at 6:00 PM EST, Friday December 22, 2017 to 4:00 PM EST, Thursday December 28, 2017. During this time, Providers will not be able to enroll or make enrollment modifications.

Beginning Thursday December 28, 2017, 4:00 PM EST, the entire CHAMPS system will be unavailable until Tuesday January 2, 2018 12:00 AM EST.

If you have any questions, please forward them to [mallix@dwmha.com](mailto:mallix@dwmha.com)

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